

EdgeCloud Africa

TERMS AND CONDITIONS

1. Engagements will commence on the date agreed in each proposal, during normal office hours, namely 8am to 5pm.
2. All depicted costs are in ZAR unless expressly stated as such.
3. Unless expressly stated, the term of each contract will commence on the date of acceptance and run for 24 months, with a 12 month minimum term, and a 3 month notice period.
4. Billing based either on quoted fees and rates, or upon quoted time and materials.
5. Invoices will be raised either on project milestones as per each proposal, or in the case of monthly recurring costs, on a monthly basis.
6. All work that is not included in the "In Scope" section of each proposal is deemed out of scope. If there is any change to the scope of work all work on the project may stop, until a variance change order is completed and signed by both parties.
7. Travel time is considered when traveling to and from the client's premises and is included in project costs.
8. During the term of each Agreement, unless expressly agreed to in writing by ECA, the customer may undertake neither to approach, nor to hire, either directly or through an intermediary, in any way whatsoever, any of ECA's employees, contractors or associates (whether for full-time, part-time or consultancy employment). This undertaking will continue in force for a period of one (1) year following the termination and/or expiration of the Agreement with the customer. Failure to comply with these provisions will constitute just cause for potential immediate termination of the Agreement and damages equal one times the total yearly remuneration of the employee, contractor or associate approached.
9. All monthly fees will be billed at the beginning of each calendar month.
10. Billing terms to be defined in each Agreement.

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